SAMSUNG ELECTRONICS (UK) LIMITED GALAXY S22 FAMILY PRE-ORDER DISNEY+ PROMOTION TERMS & CONDITIONS

Participants agree to be bound by these terms and conditions (the "**Terms and Conditions**"). Any information or instructions published by the Promoter about the Promotion at

www.samsungpromotions.claims/galaxylaunchoffers form part of the Terms and Conditions.

The Promoter

1. The Promoter is Samsung Electronics (UK) Limited, Samsung House, 2000 Hillswood Drive, Chertsey, Surrey, KT16 ORS (the "**Promoter**").

Promotion Period

The Promotion will commence at 15:00 (GMT) on 9th February 2022 and shall close at 23:59 (BST) on 5th April 2022 (the "Promotion Period").

Eligibility

- 3. To be eligible to participate in the Promotion you must be a legal resident (aged 18+) ("Individual Participant") of the United Kingdom, Channel Islands, Isle of Manor or Republic of Ireland ("Territories") or a company registered in one of the Territories ("Company Participant"). For the avoidance of doubt, within these Terms and Conditions the term "Participant" shall be taken to refer to both Individual Participants and Company Participants (and the applicable plural) unless stated otherwise.
- 4. Employees or agents of the Promoter that are involved in the operation of this Promotion or anyone professionally connected to this Promotion are not eligible to enter Sales staff of any Participating Retailers are eligible to participate so long as they have not received a staff discount on the Promotion Product used to take to part in the Promotion.
- 5. Network providers, retailers, distributors, resellers and any person who purchases a Promotion Product (defined below) for resale or otherwise not as the user of the Promotion Product, may not participate in this Promotion and is specifically excluded as a Participant.

Offer

6. Participants who pre-order or purchase a selected new (i.e. not second hand, refurbished or ex-display) Samsung Galaxy S22 smartphone with the applicable SKU listed in Table 1 (each a "Promotion Product") from a retailer listed in Table 2 below ("Participating Retailer") either online or in-store and within the Promotion Period will be eligible to claim a free pair of Samsung Galaxy Buds Pro earphones as listed in Table 1 (the "Reward"), subject to full compliance with these Promotion Terms and Conditions ("Promotion Terms").

Table 1 – Promotior	Products and	Corresponding Reward
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Promotion Product (SKU)	Corresponding Reward (SKU)	
Samsung Galaxy S22 (SM-S901B), Samsung Galaxy	One (1) pair of Buds Pro (SM-R190NZKAEUA)	
S22+ (SM-S906B) or Samsung Galaxy S22 Ultra (SM-		
S908B) smartphone		

Table	2 –	Partici	pating	Retailers
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Territories	Participating Retailers		
United Kingdom, Channel Islands and Isle of Man	Amazon.co.uk (sold & dispatched by Amazon only),		
	Amazon Business, AO.com, Mobile Phones Direct,		
	Argos, BT, BT Business, BT Enterprise, Carphone		
	Warehouse, Carphone Warehouse		
	Business, Currys Ltd, ID Mobile, E2Save, EE, EE		
	Business, Harrods, John Lewis, Littlewoods, O2, O2		
	Business, Giff Gaff, Samsung Experience Store, Partner		
	Retail Services, Samsung Kings Cross, Samsung Shop		
	Online, Samsung Mobile Shop, Selfridges, Sky, Tesco		
	Mobile, Three, Very, Virgin, Vodafone, Get Go Fone,		
	Voxi, 4G Upgrades, Computacenter, Daisy		
	Communications, Daisy Connect, Insight Direct Ltd, Kit		
	Online, Onecom, Voice Mobile, Aerial Direct, XMA		
	Limited		
Republic of Ireland	Alpha Communications, An Post Mobile, Arkphire,		
	Argos, Arnott's (Expert), B4B telecoms, Bechtle Direct		
	LTD, Brown Thomas (Expert), C&C Cellular, CarCom,		
	Connections Limited, Currys Ltd, DCB Group, DID		
	Electrical, Dixons Travel, Egans Mobile Phone Store		
	LTD, Eir, Eolas Technologie, Electro		
	City, Euronics, Evros, Exertis Ireland, Expert, Fonua		
	Marketplace, Future Business Intercommunications,		
	Harvey Norman, Irish Mobile, Irwins Ltd, IT Quotes, JV		
	Facility, Kelco Communications, Kerry Phone Group,		
	King Communications, Littlewoods, Meteor, PG		
	Communications, Phones Made Easy, Power City,		
	Electro City, Samsung Shop Online (fulfilled by Exertis),		
	Shaw & Sons Dungarvin, Sky, Soundstore Ireland, South		
	West Communications, Synchro, Talk to		
	Me, Telfords Portlaoise, Tesco Mobile Ireland, The		
	Mobile Phone Shop, The Smartphone Company,		
	ThePhoneStores.ie, Three, Uparty, Very, Virgin Mobile,		
	Vision iD, Vodafone Ireland		

- 7. To qualify for this Promotion, the Promotion Product must be pre-ordered or purchased from a Participating Retailer located within the Territory where the Individual Participant resides or the Company Participant is registered.
- 8. Purchases from auction websites (e.g. eBay) or from third party sellers (e.g. Amazon Marketplace) are specifically excluded from this Promotion.
- 9. Rewards are non-transferable and there is no cash alternative. In the event of unforeseen circumstances, the Promoter may substitute a Reward of equal or greater value for the Reward. The Supplier reserves the right to substitute a Reward in a different colour and/or SKU than stated in Table 1 above.
- Participants may submit a maximum of one (1) Claim per Promotion Product purchased, a maximum of one (1) Claim per Individual Participant and four (4) Claims per household; and a maximum two hundred and fifty (250) Claims per Company Participant.

Claims

- 11. Upon taking delivery of the Promotion Product, Participants must visit samsungpromotions.claims/galaxylaunchoffers (the "Website"), complete the presented claim form and provide the requested information (including (but not limited to) the proof of purchase and IMEI number of the purchased Promotion Product in order to make an application for their Reward under the Promotion (a "Claim").
- 12. Claims must be submitted within zero (0) and sixty (60) days after the date of purchase of the Promotion Product, or in the case of a pre order purchase, within zero and sixty days after the date the Promotion Product was delivered. This means the final Claim date for purchases made on the last day of the Promotion Period (5th April 2022) is the 3rd June 2022 (the "Claim Period"). Claims received outside the Claim Period will be marked as invalid and will not be accepted.
- 13. Participants will be sent an email to confirm their Claim has been received by the Promoter instantly upon completed entry of a Claim. Please note that processing of Claims received may take up to seven (7) days from the date of receipt of the Claim and Participants will be sent an email to confirm whether their Claim has been successful and validated ("Claim Validation").
- 14. If an email acknowledgement has not been received, it is the Participant's responsibility to contact the Promoter's customer service team by email at <u>galaxylaunchoffers@samsungpromotions.claims</u> or by phone at 03300545396 (UK) or 1800851987 (ROI) within seven (7) days of a Claim being submitted.
- 15. If a Claim is deemed to have been submitted incorrectly, the Participant will be notified via email and SMS and offered the opportunity to provide the required information within seven (7) days. If no response is received within seven (7) days of the email and SMS, then the Claim shall be marked as invalid and the Participant will no longer be eligible to receive the Reward.
- 16. Subject to making a valid Claim in accordance with the Terms and Conditions, the Reward will be delivered via recorded delivery and accompanied by a despatch notification email within forty-five (45) days of the Claim being validated to the postal address provided in the Claim.
- 17. Claims that are incomplete or damaged will be deemed invalid. No responsibility is accepted by the Promoter for lost, delayed or damaged data which occurs during any communication or transmission of Claims.
- 18. The Promoter reserves the right in its absolute discretion to disqualify Claims which it considers do not comply with these Terms and Conditions.
- 19. The Promoter shall have the right, where necessary, to undertake all such action as is reasonable to protect itself against fraudulent or invalid Claims including, without limitation, to require further verification as to proof of pre-order and purchase, as well as the identity, age and other relevant details of a Participant. This process may involve the Promoter sharing information with third parties.
- 20. If a Participant returns the Promotion Product, the Participant must not make a Claim. If a Participant returns or cancels the delivery of a Promotion Product after submitting a Claim, the Claim will be invalidated, and the Participant must cancel the Claim immediately by calling the relevant contact number in Condition 14. The Promoter reserves the right to check with the Participating Retailer whether a Promotion Product has been returned or delivery cancelled and by submitting a Claim the Participant provides consent to the Promoter to do so. Where the Reward has already been sent then the Promoter shall seek to recover the Reward from the Participant which where necessary may involve legal action being carried out against the Participant.
- 21. Should you wish to raise a dispute regarding a Reward delivery, you must do so no later than 30 days from the date the despatch notification email referred to in Condition 16 above has been sent to you.

Privacy and Data Protection

22. The Promoter's use of any personal information submitted by the Participant shall be limited to communications about the Promotion and for managing Claims and Reward redemption processes. The Participant hereby consents to its personal information being used for this purpose and confirms that it agrees with the Promoter's privacy policy available at: www.samsung.com/uk/info/privacy.html. The

Participant may withdraw consent to such use of personal information by writing to the Promoter or by using the opt-out process outlined in the Promoter's privacy policy.

23. The details and information provided by the Participant when entering the Promotion or claiming the Reward may be passed to third parties in connection with the processing of their Claim but will not be used for any other purpose other than as set out in these Terms and Conditions, unless you specifically consent to share your data for additional purposes.

General

- 24. The Promoter shall not be liable for any interruption to the Promotion whether due to force majeure or other factors beyond the Promoter's control.
- 25. The Promoter reserves the right, acting reasonably and in accordance with all relevant legislation and codes of practice, to vary the Terms and Conditions of the Promotion.
- 26. The Promoter will not be responsible or liable for: (a) any failure to receive submissions due to transmission failures and other conditions beyond its reasonable control; (b) any late, lost, misrouted, or damaged transmissions or Claims; (c) any computer or communications related malfunctions or failures; (d) any disruptions, losses or damages caused by events beyond the control of the Promoter; or (e) any printing or typographical errors in any materials associated with the Promotion.
- 27. Participants will be solely responsible for any and all applicable taxes and any other relevant costs or expenses which are not stated in the Terms and Conditions as being included.
- 28. By participating in this Promotion, you agree, to the maximum extent permitted by applicable laws, to release and hold the Promoter harmless from any and all liability whatsoever for any injuries, losses or damages of any kind arising from participation in or in connection with the Promotion, including without limitation, awarding, acceptance, receipt, possession, use and/or misuse of the Reward. The above limitation of liability shall not apply to liability arising from fraud (including fraudulent misrepresentation), death or personal injury caused as a result of Promoter's negligence.
- 29. The Promotion is governed by the laws of England and Wales.

GALAXY S22 FAMILY - DISNEY+ PROMOTION TERMS & CONDITIONS

©2022 Disney and its related entities. Promoter: Samsung Electronics (UK) Limited. 18+ ROI residents only. The Disney+ 12 month subscription offer is open to participants who purchase and activate a new Samsung Galaxy S22, S22+, or S22 Ultra. Participant must have a Samsung account and provide details and all other required information into their Samsung account to access the offer on www.samsung.com/ie/boost. The 12 month offer is valid from the 9 February 2022 up to and including 22 April 2022 (23:59 BST). Once the information is provided into a user's Samsung account, a Disney+ code shall be available for redemption until 11 June 2023 (by 23:59 BST). The code is a one-off, non-transferable and cannot be exchanged or used for resale. The offer is available to new and returning Disney+ users (users without an active Disney+ subscription). A valid debit or credit card is required, and by redeeming the code participants will be entering into a monthly subscription. Participants can cancel their subscription at any time before the end of the 12 month subscription and not be charged. At the end of the 12 month subscription, the credit/debit card will automatically be charged at the then standard price (currently 8.99 EUR p/month) unless cancelled. See www.samsung.com/ie/boost/disneyplus for full terms and conditions and the privacy policy. Subscription to the Disney+ service is governed by Disney+ Subscriber Agreement and Privacy Policy available at www.disneyplus.com.